

Corporate Strategy Key Objectives 2022-23 - Update

RAG	Status
R	Action in progress needs intervention
A	Action in progress needs attention
G	Action in progress no issues
B	Action completed
	Action not started/on hold

Improving housing

No	Key objective	Progress to date	RAG
1	Carry out an independent review of the housing service against the Regulator of Social Housing’s Standards (as set out in the new Social Housing Regulation Bill).	Desktop review and action plan completed Q1. Independent assessment against regulatory standards involving employees, members and residents at procurement stage.	G
2	Implement a comprehensive engagement and communications strategy to build a relationship of respect and trust with our residents. We will listen to our residents, co-design services and use customer feedback to drive continuous improvement.	Menu of involvement options to be launched for customers in November 22. Independent survey of resident priorities to be completed Q4. New resident “living rooms” and local surgeries to commence Dec 22.	G
3	Ensure our homes are safe, well-maintained and energy efficient. Introduce active asset management principles to make sure that our stock investment programmes take a planned approach that delivers value for money. Improve customer satisfaction with responsive and planned maintenance.	Monthly meetings with partnering contractor review KPIs and customer satisfaction. Programme Plan to introduce active asset management agreed. Planned and responsive cost benchmarking statistics available via Housemark.	A
4	Ensure building safety compliance across the housing stock: fire safety; gas servicing; asbestos; electrical safety; mechanical & electrical; and water quality.	Monthly compliance monitoring established with main partnering contractor. New compliance dashboard for senior management team to be in place by Jan 23.	G
5	Continue to develop low carbon energy efficient solutions for our homes to tackle climate change and reduce household energy bills.	Social Housing Development Programme features homes that are zero carbon in use. Ten council properties retrofitted via LAD2 scheme. Social Housing Decarbonisation Fund (SHDF) bid for 152 homes to be submitted November 22.	G
6	Maximise the number of homeless preventions, thus reducing the burden on existing housing stock. Minimise the use of nightly paid temporary accommodation (TA).	Current performance (end Q2) 40% prevention of all cases. Only six households accommodated in nightly lets (end Oct). Homeless demand is increasing nationally and locally.	A

7	Deliver the council housing development programme 22/23 milestones. Evaluate further opportunities to increase the pipeline of new homes.	Crescent Road scheme completed Oct 22. Decant progressing at Brookfield/Courage site (start on site expected early 2023). Harewood site planning application submitted Sept 22. Viability hurdles to be updated by Dec 22.	G
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Delivering an efficient and effective council

No	Key objective	Progress to date	RAG
1	Identify further opportunities to optimise the partnership with Rochford District Council to identify shared services to deliver an alternative service model.	OneTeam transformation programme is progressing. <ul style="list-style-type: none"> - A new Pay Policy Statement was adopted in June 2022 - Senior leadership restructure & recruitment - Section 113 agreement complete - Key Change Champions have been appointed and trained - Human Resources team has been unified - Service reviews commenced Oct 2022 	G
2	To complete a local electoral review of Brentwood with the Boundary Commission	Draft recommendations received from the Boundary Commission 4 th October 2022. Public consultation now runs until 12 th December 2022.	G
3	To deliver savings identified of £1.3m within the Medium-Term Financial Strategy	On track, as per budget reporting	G
4	Submit planning applications for the phase 1 redevelopment of the Baytree Shopping Centre and part of the Childerditch Industrial estate	Comprehensive pre-apps complete. Aiming to submit to planning November 2022. Report being submitted to Ordinary Council on 2November 2022.	G
5	Act as the lead authority for the Association of South East Local Authorities for the procurement of the full fibre project to link 192 public sector community facilities	Work has commenced, on behalf of ASELA, between IT & Procurement	G
6	Implement Peer Review Action Plan, following recommendations received during the Corporate Peer Challenge in November 2021	Report to PRED November 2022???	A